# Team Leader, Electrical Inspectors

## OUR CULTURE

The **Department for Energy and Mining (DEM)** is committed to being the Most Transformative Energy and Mining Government Department in the World. To achieve this, we have developed four key enablers to high performing behaviour. These enablers underpin everything we do.

- Our culture is diverse, professional, accountable, respectful and committed to safety. We work collaboratively so we all succeed.
- We are committed to demonstrating personal and professional leadership and value being recognised as leaders in our field.
- We deliver the best outcomes for South Australians.
- We listen and engage meaningfully so that our decisions and actions build a successful and sustainable future for all South Australians

We are a White Ribbon Accredited workplace that promotes gender equality and a zero tolerance of violence in the workplace.

## DEPARTMENT CONTEXT

The **Department for Energy and Mining (DEM)** supports a strong energy and mining sector powering growth and opportunity for South Australia. We lead the responsible development of the state's mineral and energy resources, expanding knowledge of South Australia's geological and energy potential, driving industrial transformation, attracting investment, delivering major projects critical to the state's economic future, and unlocking opportunities for industry, consumers and communities.

Leading regulation, together with innovative policies and programs underpin industry performance, technical and safety standards, and environmental outcomes, building confidence among industry and community.

**Regulation and Compliance** deliver effective regulation to support the safe, responsible and sustainable development of South Australia's energy and mineral resources and infrastructure networks. It manages tenure, oversees activities across the project lifecycle, and regulates technical and safety standards - protecting the community and environment.

***Office of the Technical Regulator (OTR)*** regulates safety and technical standards for electrical, gas and plumbing installations and appliances, as well as electricity, gas, water and sewerage network Infrastructure, ensuring systems are safe, reliable and compliant.



*The Department for Energy and Mining (DEM) acknowledges Aboriginal people as the First Nations Peoples of South Australia. We recognise and respect the cultural connections as the Traditional Owners and occupants of the land and waters of South Australia, and that they continue to make a unique and irreplaceable contribution to the State.*

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| **ROLE TITLE** | **Team Leader, Electrical Inspectors** | | |
| **CLASSIFICATION** | **ASO8** | **POSITION NUMBER** | **P70748** |
| **DIVISION** | **Energy and Technical Regulation** | | |
| **BRANCH** | **Office of the Technical Regulator** | | |
| **TEAM** | **Electrical Installations and Product Safety** | | |
| **DESIGNATED POSITION**[1] | **Yes** | | |

## ROLE PURPOSE

The **Team Leader, Electrical Inspectors** provides leadership, expert technical oversight and regulatory direction to ensure the safety and compliance of electrical installations across South Australia. The role is responsible for leading the delivery of electrical compliance, audit, investigation and incident response functions, ensuring compliance with relevant legislation, regulations and standards. The position provides authoritative advice on electrical installation matters to government, industry and the community while leading and developing a specialist team and representing the Technical Regulator in engagement with industry, regulatory agencies and Australian Standards committees.

The role contributes to the protection of public safety and the integrity of South Australia's electrical safety framework through proactive regulation, stakeholder collaboration and continuous improvement. The role influences regulatory practice, policy development and national standards initiatives to support consistent and effective electrical safety outcomes across South Australia.

## REPORTING / WORKING RELATIONSHIP

- Reports to: Manager, OTR Electrical
- Direct reports: Senior Electrical Inspector (x5), Electrical Inspector (x2)
- Works closely with the Principal Electrical Enforcement Inspector to ensure breaches of the Act are actioned appropriately and Renewable Safety team.
- Works with and maintains close liaisons with: Various key external stakeholders, including Clean Energy Council, Clean Energy Regulator, SA Power Networks, SafeWork SA, Consumer Business Services, the Crown Solicitor’s Office and various other government agencies.
- Represents the Technical Regulator on various Standards Australia committees, Electrical Regulatory Authorities Council and various local electrical industry related committees and other state jurisdictions, as required

[1] See Specific Requirements for applicable screening check requirements

## KEY OUTCOMES

- Lead the delivery of a comprehensive risk-based auditing program for electrical installations and ensure appropriate regulatory action is taken where non-compliance is identified.
- Provide strategic oversight and direction for complex, sensitive and high-risk investigations, including electrical incidents, fatalities and unlawful electrical activities and determine appropriate regulatory responses.
- Lead industry engagement, education and capability-building initiatives that improve compliance, safety outcomes and understanding of regulatory obligations.
- Represent the Technical Regulator on state and national committees and contribute to the development, review and implementation of applicable Australian Standards, policy and regulatory frameworks.
- Provide authoritative, high-level strategic and technical advice to the Technical Regulator, Executive and government stakeholders on electrical compliance, regulatory reform and emerging risks.
- Lead, coach and develop a specialist team and foster a culture of technical excellence, innovation and continuous improvement.
- Attend legal proceedings and provide expert technical evidence relating to electrical installations and alleged contraventions against the Electricity Act.
- Provide specialist technical advice and support to the Principal Enforcement Inspector in the preparation of materials, documents, statements, affidavits and evidence relating to sensitive investigations, audits and fatalities.
- Exercise powers delegated by the Technical Regulator and perform functions as an Authorised Officer under the Electricity Act 1996.
- Provide oversight of the electronic Certificate of Compliance system and utilise data and compliance intelligence to inform regulatory priorities, risk management and strategic decision-making.

## KEY CHALLENGES

- Leading regulatory responses in a rapidly evolving electrical industry environment characterised by emerging technologies, changing standards, evolving energy systems and increasing regulatory complexity.
- Influencing regulatory policy and standards development outcomes across multiple stakeholders where authority is derived from technical expertise, professional credibility and strategic relationships rather than direct control.
- Manage sensitive and high-profile stakeholder matters arising from investigations, compliance activities and enforcement actions, where competing interests, contested findings and differing expectations require careful management to maintain procedural fairness, regulatory integrity and public confidence.
- Leading complex and highly sensitive investigations which may involve fatalities, serious injuries, suspected criminal activity and confidential information. The role requires sound judgement, resilience and professionalism when managing traumatic

circumstances and distressing incident scenes, including exposure to, handling, and examination of deceased persons.

## SELECTION CRITERIA

- Comprehensive experience in electrical installation compliance, auditing and interpretation of technical standards across a broad range of electrical installations.
- Knowledge of network operators' technical standards and various industry related compliance matters.
- Demonstrated experience leading or overseeing complex investigations, including electrical incidents, compliance breaches and enforcement matters.
- In depth knowledge in the development and review of applicable Australian Standards.
- Proven experience in conflict resolution and dealing with disgruntled members of the public.
- High-level stakeholder engagement, communication and negotiation skills with a proven ability to represent the agency and influence outcomes in complex and sensitive environments.
- Proven capability to lead develop and motivate a specialist technical team, manage performance and foster a culture of accountability, continuous improvement and technical excellence.
- Demonstrated experience in auditing safety issues at a workplace and/or possible breaches of legislation including collecting evidence, maintaining appropriate records and writing relevant reports.
- Demonstrated ability to influence regulatory outcomes through strategic engagement, collaboration and regulatory leadership across industry and government sectors.
- Demonstrated ability to provide authoritative strategic and technical advice on complex regulatory, compliance and electrical safety matters.

## DESIRABLE QUALIFICATIONS

- Trade qualification and/or post-trade qualification in electrical or a related discipline
- Qualification or training in investigations relevant to electrical safety regulation, including electrical incident investigation, regulatory compliance, enforcement, ICAM, Root Cause Analysis or equivalent
- Training in shock investigations
- Certificate IV in Training & Assessment
- Certificate IV in Government Investigations, or willingness to obtain
- Training and/or qualifications in conflict resolution, dispute resolution or negotiation

## SPECIFIC REQUIREMENTS

- DEM encourages flexible working arrangements such as working from home, part time work, job share, compressed weeks and purchased leave. Arrangements are negotiated with the appropriate manager
- The incumbent will embrace diversity in all its forms and demonstrate inclusive behaviours in the workplace
- The incumbent will be required to maintain a safe working environment by adopting appropriate hazard management practices consistent with the role
- The incumbent is expected to uphold the ethical behaviour and professional integrity standards as contained in the *Public Sector Act 2009*, as well as comply with any other relevant legislated requirements.
- This position is classified as a designated position and as such, appointment to this role will be subject to a satisfactory National Police Clearance screening check.
- Unrestricted Electrical Trade qualifications
- Participation in an afterhours On-Call roster and occasional work after hours and on weekends will be required
- Some intrastate, interstate and overseas travel may be required, including overnight absences.
- Work will involve the investigation of fatalities and serious injuries resulting from electrical accidents which may involve the examination and handling of deceased persons.
- Participation in emergency management and disaster recovery activities will be required.
- Public speaking and presentation of technical information to industry, government and community stakeholders will be required.
- The incumbent is expected to be involved in site inspections across residential, commercial and industrial environments, including construction sites, operational facilities, elevated work areas and restricted or confined spaces.