

Café Assistant and or Café/Retail Assistant (GSE2)

Application requirements

Are you currently employed in the South Australian Public Sector?

☐ Yes ☐ No

Do you have a current Nationally Coordinated Criminal History Check (NCCHC)? * current is the 12 months prior to applying for this role.

☐ Yes ☐ No

If yes, please attach it here.

If no, are you willing to obtain one?

☐ Yes ☐ No

Do you have a current Working with Children Check (WWCC)?

☐ Yes ☐ No

If yes, please attach it here.

If no, are you willing to obtain one if the role requires it?

☐ Yes ☐ No

Are you an Australian citizen or permanent resident?

☐ Yes ☐ No

If not, do you hold a visa that allows you to work in Australia?

☐ Yes ☐ No

If yes, please state the visa subclass and provide a copy: _____

Introductory Question

What attracted you to this role and what interests you about working for DEW?

Values-based Question

Share an example of a time when you set aside your own priorities to help a team member.

Customer Service Questions

What do you believe are the key elements of good customer service?

Can you tell us about your ability to provide great customer service?

Please describe your understanding of the key principles of hospitality operations (e.g., food hygiene, safety standards, efficiency).

Previous experience

Do you have experience in point-of-sale systems?

☐ Yes ☐ No

If yes, please briefly describe your experience.

Do you have experience working in a busy retail or café environment?

☐ Yes ☐ No

If yes, please briefly describe your experience relating to the role.

Do you have knowledge of food handling, including preparation and presentation?

☐ Yes ☐ No

If yes, please provide details.

Do you have experience with merchandising and product development in a retail environment?

☐ Yes ☐ No

If yes, please briefly describe your experience.

Availability

These roles work at sites that operate 7 days per week and on most public holidays. What is your availability to work? (Select all that apply)

☐ Weekdays

☐ Weekends

☐ School Holidays

☐ Public Holidays

Attachments

Please attach your resume which is to include a minimum of 2 referees.

Please attach your SA Public Sector Pre-Employment Declaration.

Please attach any other document(s) relevant to your application.

