

Role Description



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| Role title: | Classification: |
| Cloud Governance and Architecture Lead | ASO7 |
| Division/Business unit: | Reports to: |
| Finance, Digital and Customer Support/Digital, Data and Technology | Manager Technology Governance and Assurance |

Role purpose:

The Cloud Governance and Architecture Lead is a role within Digital, Data and Technology is accountable to the Manager Technology Governance and Assurance for:

- Developing and maintaining cloud and platform governance frameworks, driving architectural consistency, and optimising the performance, security, and cost-effectiveness of cloud environments.
- Provide strategic oversight and expert guidance on integrating cloud and platforms and services, ensuring alignment with business objectives and technology roadmaps.
- Optimise cloud operations by driving automation, good practices, and continuous improvement to enhance operational efficiency and cost-effectiveness.

Key outcomes and accountabilities:

1. Develop and enforce cloud, platform and infrastructure governance frameworks, ensuring compliance with standards, security policies, regulatory requirements and oversight for all cloud and integration solutions and projects across the Department.
2. Design secure, scalable, and reliable cloud and integration architecture aligned with business needs using Azure Integration Services.
3. Monitor, manage, and optimise cloud and hybrid resource consumption and costs via effective architectural decisions, policy enforcement, and automation, contributing to overall budget control and cost reduction across cloud environments.
4. Leverage strategy to integrate cloud-native and legacy systems, ensuring smooth data flow and interoperability with integration to support long-term technological growth.
5. Collaborate with integration specialists, data architects, security teams, BIT teams, business stakeholders, and external vendors to ensure that cloud and integration architectures are strategically aligned with organisational goals and deliver business value.
6. Lead the continuous improvement of cloud and integration architecture practices, driving the adoption of automation, reusable patterns, and architectural standards to improve efficiency, scalability, and time-to-delivery.
7. Lead, coach, and mentor people and teams, and provide guidance on complex cloud and integration issues to foster a culture of innovation and excellence in cloud architecture.

Note: Any other responsibilities in line with the classification level of the role as assigned by Line Manager and/or the Department. The responsibilities as specified above may be altered in accordance with the changing requirements of the role.

Special conditions:

- Prior to being employed, the successful applicant will be required to obtain a National Police Check if new to the Department and a satisfactory Employment-related Screening Check where this is required for the role.
- Intrastate and interstate travel involving overnight absences may be required.

Key Relationships/Interactions:

- Manager Technology Governance and Assurance (Line Manager)
- Director Digital, Data and Technology and Chief Data and Information Officer
- Digital, Data and Technology Directorate Staff and Leadership
- Executives and Senior Managers and key stakeholders across the Department
- Staff in all functional areas across the Department
- Other Government and non-Government agency representatives

Budget/Delegations:

Nil

DHS expectations and values: (Organisational contribution)

- Understand and follow workplace safety initiatives, identify hazards and contribute to a safe working environment, as well as follow procedures to manage and minimise risks within DHS.
- Follow the principles of a sustainable working environment by following departmental greening initiatives.
- Model ethical behaviour and practices consistent with the SA Government Code of Ethics for Public Sector Employees, Values and DHS Working with Children and Young People Code of Conduct.
- Understand and follow the principles and practices of the Information Sharing Guidelines for Promoting Safety and Wellbeing (ISG) and the DHS Appendix to the ISG to facilitate appropriate information sharing practice within the context of this department.
- Treat all individuals with fairness and respect, regardless of their race, culture, language, gender (including gender diversity), religion, sexuality, ability, or age.
- Promote and maintain inclusive workplaces that embrace diversity and actively support difference.
- Demonstrate zero tolerance for discrimination, harassment, or disrespectful behaviour towards or by clients, colleagues, contractors, or stakeholders.

Role specific capabilities: (Skills, experience, knowledge, attributes)

1. **Cloud Architecture and Governance** - Expert in Azure cloud architecture and governance with experience in designing, implementing, and solutions supporting applications and services. Strong understanding of security, compliance, storage, backup, networking, availability, disaster recovery, and cost management in hybrid and multi-cloud environments.
2. **Azure Integration Services** - Technical expertise in Azure Integration Services, including Logic Apps, event-driven API Management, Service Bus, and Event Grid. Ability to design and implement robust, scalable, and secure modern integration solutions that support complex enterprise systems.
3. **Enterprise Security and Risk** - Understanding of cloud security frameworks and practices and skilled in integrating security by design principles to protect data, ensure compliance, and manage risks proactively.

4. **Cloud Cost Optimisation** - Demonstrated ability to optimise cloud spending through cost analysis, strategic design, resource lifecycle management, and automation.
5. **Communication** - Outstanding communication and stakeholder management skills, capable of influencing and collaborating with cross-functional teams, business units, and external vendors and an ability to explain technical concepts to non-technical stakeholders.
6. **Enterprise Architecture Alignment** - Experience in aligning cloud and integration solutions with broader enterprise architecture strategies. Ability to integrate cloud-based solutions with existing on-premise systems, ensuring a seamless, scalable, and future-proof technology ecosystem.
7. **Change Management and Transformation Leadership** - Ability to lead and manage change within complex technology environments, guiding the organisation through cloud adoption, digital transformation, and integration projects.

Qualifications:

Essential: N/A

Desirable: Relevant technical certification, tertiary IT qualification or equivalent level of expertise gained from a combination of experience, training or professional accreditation. Experience working with ITIL-based service management processes.

Key leadership competencies and expected behaviours at this classification:

Promotes strategic thinking and change

- Creates a shared vision and mission for the BU.
- Inspires and influences others to assume ownership of BU goals.
- Leads teams in aligning their priorities within a broader organisational and political context.
- Champions sustainability and long-term improvement. Communicates effectively and leads others in times of change.
- Identifies and analyses difficult and complex problems that have organisation-wide impact.

Achieves objectives

- Delivers results and improvements to meet BU objectives by translating ideas into concrete plans.
- Anticipates future organisational needs, risks and uncertainties, and aligns systems and resources to meet these needs.
- Makes well-informed and timely decisions that affect the BU, even when information is incomplete and ambiguous.
- Interprets and abides by the laws, regulations and policies determining BU activities.
- Takes accountability for team/BU success and manages others to achieve outcomes.
- Monitors the performance of the team/BU, considers feedback information and seeks continuous improvement.
- Integrates technical expertise into the BU to achieve its objectives.

Leads business excellence

- Sets clear standards, manages risks, setbacks, and implements continuous improvement initiatives.
- Sets challenging but achievable goals/targets with relevant metrics based on market trends, developments and legislative changes to ensure business needs are continually met.
- Provides clear and timely recognition, promptly addresses under performance and lifts performance through coaching.
- Inspires innovation and ongoing learning, and plans strategically to meet BU goals.
- Drives outstanding customer service by enabling team members to anticipate client needs.
- Empowers others to use resources effectively.


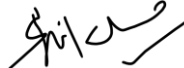
Builds genuine partnerships

- Considers the impact of decisions and priorities on other business areas, adapting approach to meet organisational goals.
- Approaches negotiations with an understanding of key issues and is able to clearly communicate reasoning and justification to facilitate mutually beneficial solutions.
- Facilitates constructive discussions to mediate conflict and disagreements. Encourages diversity of thinking and differences of opinion.
- Identifies and develops key strategic relationships and networks to achieve goals, increase departmental knowledge and create communication channels.
- Proactively develops effective strategic relationships, networks and partnerships with internal and external stakeholders.
- Models inclusive behaviour and tailors communication style to meet the audience's needs.

Models personal drive and professionalism

- Maintains the highest level of integrity to embed ethical practice and organisation's values into the culture.
- Raises and challenges important issues constructively and backs own judgement and actions confidently when challenged.
- Demonstrates resilience in responding to changing directions. Modifies approach processes, and procedures to fit situational changes within the BU.
- Demonstrates a high level of self-awareness and acts as a role model by openly communicating strengths and development needs.
- Champions a workplace that values respect, diversity and individual differences to build a culture of inclusivity.
- Establishes expectations and models good practice wellbeing and safety behaviours.

Approval:

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| Assessed by: Anthony Halkias, HR Business Partner |  | Date: 22/10/2025 |
| Approved by: Shikha Sharma, Director Digital, Data & Technology (DDT) |  | Date: 22/10/2025 |