



## ROLE DESCRIPTION

# Director, Government Technology Services




<b>Role title</b>	Director, Government Technology Services	<b>Classification</b>	SAES1
<b>Branch</b>	Office of the Chief Information Officer	<b>Type of Appointment</b>	Term
<b>Section</b>	Government Technology Services Directorate	<b>Position Number</b>	TBA
<b>Approved by</b>	Government Chief Information Officer	<b>Date</b>	June 2026

## Who we are

At the Department of Treasury and Finance (DTF), we're building a world-class Treasury for South Australia – it's about the people and the impact we create together.

We're South Australia's lead agency for economic, digital and financial policy outcomes. Our work touches every corner of the state, from enabling frontline services to driving digital transformation. And we do it all with one purpose: to make life better for the people who call South Australia home.

## What sets us apart

 <p><b>Good people... who welcome you</b></p> <p>Join a team of highly skilled people who are genuinely keen to connect, collaborate and support each other in the pursuit of excellence.</p>	 <p><b>Interesting work... that challenges you</b></p> <p>Apply your skills to meaningful work. Whether you're working on major policy decisions or working behind the scenes, your work here matters.</p>	 <p><b>Serious impact... that connects you</b></p> <p>See your work translated into the infrastructure, services and prosperity of South Australia.</p>
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## Working for DTF includes

<b>Flexibility and Reach</b>	The Department of Treasury and Finance actively promote flexible working arrangements and values diversity in the workplace. This role may involve occasional out-of-hours work or travel, offering a unique window into all that's happening across South Australia.
<b>Continuous Growth</b>	You will participate in our Departmental Performance Management Program, designed to support your personal growth and help you build a compelling career.

**Broad Exposure**

You may be assigned to other positions at the same level, providing multi-disciplinary exposure, a variety of work and professional development opportunities.

**About your branch**

The Office of the Chief Information Officer (OCIO) enables a more connected and secure government so that South Australian (SA) Government agencies can better serve our community. We do this by leading the SA Government's technology, cyber security, and digital government strategies, as well as developing and delivering resilient and innovative ICT, digital and cyber security services, platforms, and critical infrastructure to SA Government agencies that are accessible, trusted and secure.

The Director, Government Technology Services oversees the reliable, secure, and resilient operation of whole of government ICT services, while also leading service delivery, operational resilience, cyber security, and incident response across OCIO services. The role also serves as Deputy SA Government Chief Information Officer (CIO), and, with a strong implementation focus, ensures enterprise digital and technology platforms are ready, sustainable, and consistently delivered for government, agencies, and citizens.

**What you will do**

- Lead and assure the operational delivery of whole-of-government ICT services, ensuring services are reliable, secure, resilient and customer-focused across all OCIO platforms and operations.
- Establish and oversee end-to-end service management, including service performance, service experience, and continuous improvement across OCIO-delivered services.
- Exercise delegated authority of the Government CIO, providing operational leadership continuity and acting on behalf of the Government CIO, where required.
- Provide executive leadership of incident, problem and change management for OCIO services, ensuring effective operational response, coordination and recovery.
- Oversee the cyber security of OCIO services, including Security Operations, and ensuring services meet required security standards and controls in alignment with SA Cyber Security Framework.
- Provide executive oversight for transition of new and upgraded platforms and applications into run-state, ensuring solutions are operationally ready, supportable and sustainable at scale.
- Provide executive oversight of operational programs, upgrades and modernisation initiatives, working closely with other government agencies and ensuring delivery aligns with service expectations, architectural standards and operational capability.
- Manage senior operational leaders responsible for customer engagement, service performance, government platforms, infrastructure and enduring delivery capability, ensuring clear accountability for outcomes.
- Contribute to the development and achievement of the department's strategic directions, in particular through the membership of the Executive Leadership Team.
- Effectively identify and manage risks related to your role in line with the DTF Risk Management Framework.
- Operate in line with public sector values, including integrity, inclusion and workplace safety and in accordance with relevant legislation, policies and standards.

## Working relationships

Reporting to the Government Chief Information Officer.

Key relationships include:

- Strong collaborative partnerships with other executives in the OCIO, within DTF and with other SA Government agencies.
- Liaises extensively with Senior Management, Directors and Executives across government to build strong relationships with our customer agencies.
- Strong and productive working relationships with external and internal service providers.

## What you bring (essential criteria)

What the role requires:

- Demonstrated senior executive experience leading large scale, critical ICT operations, including accountability for large enterprise and/or whole of government run state service delivery.
- Exceptional leadership capability in managing and developing senior operational leaders and multidisciplinary teams, with clear accountability for service delivery, performance and outcomes.
- Highly developed communication and stakeholder engagement skills, with the ability to influence, negotiate and maintain trust with ministers, agency executives, service providers and cross jurisdictional partners.
- Extensive experience establishing and leading end to end service management functions, including service performance, service experience, continuous improvement and customer outcomes at an enterprise scale.
- Demonstrated expertise in incident management, including leadership during major incidents, or service disruptions in complex, high pressure environments.
- Senior level experience overseeing the security of operational ICT services, working effectively with cyber security teams to ensure services meet mandated security standards and controls.
- Demonstrated experience leading the transition of new or modernised platforms and applications into operational service, ensuring operational readiness, sustainability and supportability.
- Extensive experience managing large, complex operational programs, upgrades and modernisation initiatives, delivering outcomes across diverse organisations or agencies, service providers and stakeholders.
- Demonstrated experience operating within accountability frameworks, including financial management, procurement, risk management, compliance and assurance at executive level.

## Special Conditions

To ensure we remain South Australia's trusted advisor, safeguarding our state's economy and protecting the people we serve, the successful candidate will be required to undergo relevant screening assessments in line with our Employment Screening Policy. These checks ensure we maintain the high standards of a world-class Treasury.

- Nationally Coordinated Criminal History Check
- Working with Children Check
- Security Clearance (Negative Vetting Level 1)
- Other:

## SAES core competencies

Executives are required to demonstrate broader behaviours as determined in the [South Australian Executive Service \(SAES\) Competency Framework](#). These include:

- Shapes strategic thinking and change
- Achieves results
- Drives business excellence
- Forges relationships and engages others
- Exemplifies personal drive and professionalism [Wording provided by the Branch/Section]