



Role Statement

Role title	Senior Systems Support Consultant	Classification	ASO7
Branch	Shared Services SA	Type of Appointment	Full Time
Section	Business Systems – Financial Systems	Position Number	PXXXXX
Approved by		Date	

Department of Treasury and Finance

The Department of Treasury and Finance is the lead agency for economic, social and financial policy outcomes. We play a vital role in providing financial services to the community and economic and fiscal policy advice to the Government of South Australia.

The Department of Treasury and Finance actively promotes flexible working arrangements and values diversity in the workplace.

Our Purpose

We are *the Government’s trusted fiscal, economic and policy advisor and provider of quality financial services.*

We work to ensure *South Australia is a thriving, prosperous State now and in the future.*

Who we are



Talented, Clear Eyed and Curious

We are analytical, evidence based, innovative and creative.



High Performing

We are known for achieving successful and timely outcomes.



Trusted Partner

We work better together. We lead, partner, and collaborate to help solve the big challenges.



Agile

We organise around opportunities critical to our state and are flexible in responding to challenges.



Fulfilled and Fun

We take the work seriously and ourselves less so - we support each other in the pursuit of excellence and make Treasury a great place to work.

What we are known for

A world class Treasury and Finance.

A high performing agency that seizes opportunities, addresses the big challenges, and is a destination employer providing rewarding careers.

Branch/Section

Shared Services SA, Business Systems – Financial Systems

What this role is responsible for

The Senior System Support Consultant is responsible for providing financial application systems support and maintenance. This includes analysing and resolving the Mainframe Masterpiece Financial Management System Application (Masterpiece) and linked system software issues in collaboration with client agencies and stakeholders, delivering a timely, high quality and secure support services across government.

Who this role reports to

The Senior System Support Consultant, Business Systems is accountable to the Manager, Financial Systems for the efficient and effective day-to-day operational management of Financial Systems support and maintenance activities delivered by Shared Services SA to the Government of South Australia. The Senior System Support Consultant is required to liaise with personnel at various levels across and outside the public sector, including consultants and contractors, hardware and software vendors. From time to time the incumbent will participate in a multi-discipline group to undertake projects.

The key challenges of this role

- Maintaining, debugging, testing and programming, the customisable components of Masterpiece and associated systems. This will involve: -
 - development of testing strategies that will ensure the Masterpiece design is working as planned and ensuring correct transactional level processing.
 - Analysing and resolving technical and programming issues related to Masterpiece and linked system software in collaboration with client agencies and stakeholders.
- Lead the realisation of a range of significant project outcomes by undertaking projects and or participating in project teams.
- Providing expert advice on: -
 - Specific application software issues involving both Masterpiece functionality and interfacing systems including any necessary technical coaching.
 - The capability of Masterpiece and related software to meet business needs, Machinery of Government changes and Government policy directions.
- Embracing the SSSA change management framework and adhering to ITIL principles via the use of a case management tool.
- Embracing risk management principles: -
 - Manage systems necessary for the proper auditing, backup and disaster recovery of financial applications software and client financial data/databases; and
 - Work collaboratively with service areas and client agencies to maintain the integrity of financial data from both audit and IT perspectives.
- Contributing to a work ethos that encourages and focuses on team achievements of outputs through collaborative participation within both the technical staff and broader team.
- Providing day-to-day guidance to contractors engaged to work with the ongoing maintenance of Masterpiece and associated systems.
- Maintain accurate and complete records of business activities created and received in accordance with the State Records Act 1997 and policies and procedures.

- Contribute to the promotion and implementation of Public Sector Principles and Practices, in particular Equal Opportunity, Work Health and Safety by adhering to the provisions of various Acts and associated legislation.

Special Conditions

- Some out of hours work may be required. Intrastate and interstate travel may be required.
- The incumbent will be required to participate in the Departmental Performance Management Program.
- The incumbent may be required to be assigned to other positions at the same remuneration level across the department.

Essential Expertise

- Significant experience in developing, installing and maintaining complex ERP management systems within a z/OS mainframe environment. This environment includes batch job management tools (JES2 or JES3) together with a Relational Database Management System and associated batch and on-line environments.
- Experience in the mainframe programming for system development and maintenance including:
 - COBOL
 - CONTROL-M
 - CA-7
 - CONTROL-D.
 - CA-SPOOL
 - TSO-ISPF
- Experience in the use of Sort-exits for data extraction.
- Experience in SQL and associated database query tools such as CA-Dataquery.
- Significant experience in identifying and resolving technical mainframe issues either internally or through liaison with external service providers.
- Proven high level communication skills, including the provision of expert advice on mainframe technology of a critical and complex nature.
- Ability to work both with autonomy and as part of a team.
- Proven ability to work under pressure, meet deadlines, prioritise workloads and fulfil on-call requirements.
- An awareness of the relevant legislation, policies and procedures, including Code of Conduct, EEO and cultural inclusion.

Desirable Expertise

- Experience in SQL and associated database query tools such as CA-Dataquery.
- Knowledge of Masterpiece or similar Masterpiece financial system.
- Experience in the use of extraction tools such as SAS.

Acknowledged by
occupant

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(Print name)

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(Signature)

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(Date)

Acknowledged by
line manager

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(Print name)

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(Signature & title)

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(Date)

