

Disability Services Officer Frequently Asked Questions



What does a Disability Services Officer do?

Disability Services Officers at our Northgate facility will support our residents with disabilities to:

- Live as independently as possible, with dignity and autonomy
- Participate in community life and meaningful activities
- Support people to have a better quality of life
- Develop life skills
- Build social relationships

At Northgate we expect all staff to uphold the highest ethical and professional standards and to actively engage in continuous learning and improvement. By creating a safe, inclusive, and empowering environment, you'll help residents lead fulfilling lives.

Do I need to have a current Driver's Licence?

Yes, you must hold a current, full C class Australian driver's licence. Your licence cannot have any restrictions including P1 or P2 conditions.

Do I require a First Aid or Provide First Aid Certificate?

Yes, you are required to hold a current First Aid or Provide First Aid Certificate.

Are the rosters flexible?

Please ensure that you are able to commit to the proposed roster prior to accepting the position.

Where are the roles located?

The roles are based at the Northgate Aged Care Facility

Can I apply if I am on a visa?

Yes, you can apply, your visa must allow you to have full working rights in Australia.

What clearances or screening requirements are there?

You are required to have a National Police Check which has been issued in the last six months. You are also required to have a satisfactory current NDIS Worker Check.

Do I need a qualification?

A Certificate III in Aged Care (or equivalent) or Certificate III in Individual Support (Disability) or is a requirement for the DIS02 role. You must hold this qualification to commence employment as a DIS2.

Will training be provided?

Yes. DHS provides comprehensive **onboarding and ongoing training** to ensure you're confident in your role and aligned with best practices.

What kind of person are you looking for?

We are looking for individuals who:

- Are passionate about supporting people with disability to live the life they choose.
- Work within the Aged Care and NDIS Practice Standards, contributing to a safe, ethical, and inclusive environment.
- Bring experience in implementing Positive Behaviour Support strategies and working alongside people with diverse communication and regulation needs.
- Can implement Positive Behaviour Support Plans and work effectively with individuals who use diverse communication or regulation strategies.
- Apply person-centred, rights-based approaches in everyday practice.
- Are committed to inclusion, empowerment, and meaningful participation in community life.
- Listen with empathy, communicate clearly, and build respectful relationships.

Who can I contact if I have questions before applying?

We encourage you to contact our recruitment team if you have any questions. We'd love to hear from you! DHSdisabilityrecruitment@sa.gov.au