

Senior Manager, Strategic Partnerships and Engagement

Department for Child Protection

Nurturing happy, healthy kids so they can grow up safe and reach their full potential.

CLASSIFICATION:	SM1	DIRECTORATE:	Strategic Policy, Partnerships and Reform
REPORTS TO:	Director, Strategic Policy, Partnerships and Reform		
ROLES REPORTING TO THIS ROLE:	Various		

ABOUT THIS ROLE:

The Senior Manager, Strategic Partnerships and Engagement is accountable to the Director, Strategic Policy, Partnerships and Reform for leading the development and stewardship of strategic partnerships to improve outcomes for children and young people in care. The role will work across government and with key external partners, the position drives collaboration in priority areas such as health and education. The Senior Manager, Strategic Partnerships and Engagement also enables access to opportunities that support connection, participation and belonging - from scholarships to community and cultural experiences.

YOU WILL BE ADDING VALUE BY:

1. Driving a strategic, outward-facing partnerships approach to improve outcomes for children and young people in care.
2. Building and leveraging high-value partnerships across State and Commonwealth agencies and key stakeholders to improve access to services and opportunities for children and young people in care.
3. Influencing system-level outcomes through effective stakeholder engagement, intergovernmental representation and cross-agency collaboration.
4. Leading the design and delivery of strategic initiatives that align priorities, remove barriers and enable coordinated responses.
5. Providing clear, strategic advice to Executive on complex and sensitive issues.
6. Fostering a high-performing, collaborative team culture and maintaining a safe and compliant workplace.
7. Any other responsibilities in line with the classification level of the role as assigned by Line Manager and/or the Department. The responsibilities as specified above may be altered in accordance with the changing requirements of the role.
8. Contribute to maintaining a safe and healthy work environment by taking personal accountability by identifying and reporting incidents, hazards, and injuries in accordance with DCP policy & procedure and cooperating and complying with reasonable instructions of DCP line management and WHS Officers.

WHO YOU WILL WORK WITH:

- Director, Strategic Policy, Partnerships and Reform (direct line manager)
- Management and staff within the directorate
- DCP Executive
- Other business units within DCP
- Other government, non-government and peak body organisations

QUALIFICATIONS:

Essential: Nil

Desirable: An appropriate tertiary qualification in a relevant discipline and/or relevant vocational experience and knowledge.



YOUR CAPABILITIES

- Proven ability to operate effectively in complex environments, managing competing priorities to deliver outcomes under broad direction.
- Strong leadership in building and sustaining strategic partnerships across government, non-government and community sectors.
- Highly developed communication and engagement skills, with the ability to influence, negotiate and align diverse stakeholders around shared outcomes.
- Strategic and analytical thinker, able to synthesise information and insights to inform decision-making and system-level reform.
- Sound judgement and accountability, with the ability to navigate complexity, resolve issues and drive outcomes.
- Experience leading projects and initiatives within human services, with a strong whole-of-system perspective.
- Sound knowledge of the South Australian child protection system and relevant legislation, including the Children and Young Person (Safety) Act 2017.
- Demonstrated knowledge and commitment to promoting and fostering safe, inclusive and respectful work environments.

OUR COLLECTIVE RESPONSIBILITIES

- Maintain accurate and complete records in accordance with the State Records Act 1997 and departmental policies, procedures and practice guidance.
- Understand and follow the requirements of confidentiality within the Children and Young People (Safety) Act 2017, and whole of government and DCP policies, procedures and practice guidance to facilitate appropriate standards of confidentiality and information sharing practice.
- Actively participate in performance development processes.
- Comply with reporting obligations arising from legislation, professional conduct standards including the Code of Ethics for the South Australian Public Sector, and departmental policies, procedures and practice guidance.
- Undertake mandatory training activities as specified with the DCP Mandatory Training Procedure.
- Actively contribute to Reconciliation, and to the aims and objectives of the Aboriginal & Torres Strait Islander Child Placement Principle.
- Demonstrate a commitment to preventing gendered violence against women consistent with DCP's status as a White Ribbon Accredited Workplace.
- Actively support DCP's commitment to ensuring a workplace culture that is respectful, safe and inclusive where our employees are free from discrimination and are recognised for the individual and collective skills and perspectives that they bring by virtue of culture, race, gender, disability, age, sexual orientation, gender identity, intersex status and other differences.
- Act at all times in accordance with the Code of Ethics for the South Australian Public Sector and legislative requirements including (but not limited to) the Public Sector Act 2009 and Work Health and Safety Act 2012.

SPECIAL CONDITIONS

- You must have, or gain, a current Department of Human Services working with children check prior to being employed and renew this every five years before expiry.
- You must be an Australian resident or provide evidence that you have a current work permit.
- You will need to undertake training in Child Safe Environments – Reporting Child Abuse and Neglect and other mandatory training as required.
- You may be required to perform duties in other locations/divisions/units dependent upon Departmental requirements.
- The incumbent will be required to achieve performance targets as negotiated and mutually agreed with the Executive Director, Strategy, Partnerships and Reform.
- Some out of hours work may be required.
- Some intra/interstate travel (including in small aircraft) may be required.
- A current Australian driver's licence and a willingness to drive is desirable.
- The incumbent will be required to achieve performance targets as negotiated and mutually agreed with the Director, SPPR.



YOU WILL CONTRIBUTE TO



OUR VISION is for all children and young people to grow up safe, healthy, connected and feeling loved so they reach their full potential.



OUR PURPOSE: The Department for Child Protection protects, cares for and empowers children and young people at risk and in care. We do this by working together with our key partners to respond to abuse and neglect, keep children and young people safe from further harm, help them heal from trauma and reach their full potential.



Leaders in practice excellence

Staff in all parts of child protection develop and use best practice in their work to deliver improved outcomes for children, young people, carers and families.



Closing the Gap

We commit to a transformed child protection system that makes active efforts and where Aboriginal people and communities are empowered to lead decision making about the care and wellbeing of Aboriginal children and young people.



A child protection system that meets the needs of children and young people

We commission and deliver services based on a deep understanding of the needs of children and young people in care and our aspirations for them to heal from trauma and reach their full potential.



A thriving workforce

We are future focused in our workforce strategy, supporting and valuing our staff, proactively recruiting, and establishing sustainable systems, processes and workplaces that enable us to be highly effective.



Active and collaborative partnerships

We work together with our service partners and alongside the community to improve outcomes for children, young people, carers and families.



Working alongside carers

We respect and value carers as vital partners in keeping children and young people safe and well.



Quality services and safeguarding

We are accountable and transparent, and pursue continuous improvements to promote the safety and wellbeing of children and young people throughout the services we fund and provide.

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