

# Position Description

## Youth Support Worker

### Why work with us

Every child and young person deserves a great education.

We have a strategy that aims to unlock every child’s potential now and into the future, one that in partnership with learners, students, parents and the wider South Australian community will build a world-leading public education system. One that is equitable and prioritises learning and wellbeing.

Together we will make our education system the best it can be.

When our children and young people thrive, so do our communities and our state.

### Our values

We are part of the South Australian public sector and share the values of:

							
<b>SERVICE</b>	<b>PROFESSIONALISM</b>	<b>TRUST</b>	<b>RESPECT</b>	<b>COLLABORATION &amp; ENGAGEMENT</b>	<b>HONESTY &amp; INTEGRITY</b>	<b>COURAGE &amp; TENACITY</b>	<b>SUSTAINABILITY</b>
We proudly service the community and the South Australian Government.	We strive for excellence.	We have the confidence in the ability of others.	We value every individual.	We create solutions together.	We act truthfully, consistently, and fairly.	We never give up.	We work to get the best results for current and future generations of South Australians.

### About this role

The Youth Support Worker will be responsible for assisting in the supervision and provision of a safe and secure, away from home environment for Anangu secondary students attending Avenues College and boarding at Wiltja Boarding located in Lightsview. This position will contribute to the social and educational development of students and support their integration into the community. They will also assist with the care and development of children and young people by providing an appropriate level of safety and supervision, whilst supporting the health and emotional welfare of students.

<b>Position title</b>	Youth Support Worker
<b>Classification</b>	OPS2
<b>Division</b>	Schools and Preschools
<b>Directorate</b>	Wiltja Boarding
<b>Location</b>	Lightsview



<b>Reports to</b>	Operations Manager, Wiltja Boarding Manager, Wiltja Boarding
<b>Direct reports</b>	Nil
<b>Role description date</b>	March 2026

## What you will do (key outcomes)


1. Assist and contribute to the development of a supportive, safe and educational setting for students at Wiltja Boarding by ensuring that all official processes, systems and procedures are implemented and maintained consistently in collaboration with other staff
2. Contribute to a harmonious social environment by actively engaging with students in a positive manner and ensuring that student behaviour is addressed as required by Wiltja Boarding policies and processes in a highly collaborative and consistent manner in partnership with all other staff
3. Ensure that issues or concerns are promptly raised with the Leadership team and that mandatory reporting is completed.
4. Contribute to the social/personal skills and educational development of students with the implementation and delivery of programs that encourages education and recreation by supporting students understand their responsibilities and to develop positive relationships with others.
5. Assist the development of an extensive health care program and in particular focus upon health and hygiene issues by monitoring of the emotional and physical needs of students and reporting issues promptly to the Leadership team. Support health administration procedures including the supervision and administering of medicine to students.
6. Assist and support the effective running of Wiltja Boarding by actively engaging in the delivery of cleaning, catering and laundry provision.
7. Support the schooling of students by liaising with school staff and ensuring that students are prepared for attendance at school and are punctual in their movements to and from school and other activities.
8. Help to maintain a safe and healthy working environment by proactively reporting incidents, hazards, and injuries.

## The capabilities you will bring (key competencies)

- **Proven ability to work autonomously:** Ability to work unsupervised with vulnerable children and young people, acting as a positive role model in line with legislation, policy and procedures.
- **Cultural sensitivity:** Ability to apply culturally sensitive child protection practice for Aboriginal and Torres Strait Islander people, and people from culturally and linguistically diverse backgrounds.
- **High level interpersonal skills:** Ability to listen, show empathy and build the trust of vulnerable children and young people in care.
- **Problem Solving:** Experience in managing and developing student behaviour, with the ability to

remain calm, act decisively and solve problems using sound judgement

- **Effective relationships:** Experience in establishing effective and professional relationships with children and young people, as well as collaborating with colleagues and other stakeholders to achieve desired outcomes.
- **Knowledge:** An awareness of current educational curriculum knowledge to support students with their learning.
- **Promote and create a safe and inclusive work environment:** Demonstrate knowledge and commitment to promoting and creating a safe and inclusive work environment, and the legislative requirements of Equal Opportunity and WHS legislation

Who you will work with (key relationships)		Qualifications	
Direct working relationships Manager, Wiltja Boarding Operations Manager OPS4 Senior Youth Workers OPS3 Youth Workers and Recreation Coordinator Other OPS2 Youth Support Workers Wiltja Boarding staff Avenues College staff		<b>Essential:</b> Nil  <b>Desirable:</b> A professional qualification in youth work, community services, or an allied field	
Corporate responsibilities		Special conditions	
Keep accurate and complete records Act appropriately in line with the Public Sector Code of Ethics at all times Support diversity and promote an inclusive workplace for everyone Maintain a commitment to Work Health and Safety legislative requirements		You must have a current driver's license and be willing to drive Working arrangements are rostered and operate on 24 hours, 7-day basis as Wiltja is a Boarding School You may be asked to work out of hours You may need to travel within or outside South Australia You need to achieve mutually agreed performance goals You must have a current Working with Children Check You must do Responding to Risks of Harm, Abuse and Neglect – Education and Care training You must be an Australian resident or provide evidence you have a current work permit	
<b>Assessed by:</b> Riley Kempster, P&C Advisor, P&C Operations		<b>Approved by:</b> Michael Bawden, Education Director, Flinders Park 1	
<b>Date:</b> March, 2026		<b>Date:</b> March, 2026	

