

# Role Description

(Non-Manager)



**Our purpose – Helping South Australians Conserve, Sustain and Prosper.**

**Role Title:** Senior Operations Officer,  
Infrastructure Operations

**Division:** Water and River Murray

**Classification Level:** ASO6

**Branch/Unit:** Water Infrastructure and  
Operations / Assets and Operations

**CHRIS Position Number:** P32891

**Reports to (Title):** Program Leader, Operations  
and Maintenance

**About the Agency –** [Department for Environment and Water](#)

## About the Role

The Senior Operations Officer, Infrastructure Operations is responsible for the development, implementation and field coordination of floodplain, salt interception and disposal, and river infrastructure operations outcomes for the Assets and Operations Unit. The position is involved in bringing about improvements in the way DEW operates and maintains its infrastructure in accordance with environmental outcomes, operational requirements, and the Murray-Darling Basin Plan.

## Key Role Outcomes

- Floodplain, salt interception and disposal, and river infrastructure is operated and maintained in accordance with environmental and operational requirements.
- Scientific knowledge is used to assess dynamic on-ground issues and activities and in the preparation of detailed and high level documentation.
- Relevant operations and projects are delivered on time and resources are allocated and managed appropriately.
- Effective working relationships and networks are developed and maintained with key stakeholders, including within DEW, with Commonwealth and State Government agencies, private entities and landowners.
- Contribution is made to the achievement of team and organisational objectives.

## Essential Criteria (including qualifications)

**[Must be addressed by candidates in written application letter (max 3 pages) in addition to CV unless advertisement advises otherwise]**

- Knowledge of riverine natural resource management, hydrological and environmental water issues, in particular those associated with the River Murray.
- Knowledge and Experience with river & wetland management.
- Experience in business and systems analysis or a similar function.
- Writes fluently, conveying complex information in a way that the reader will easily understand its message.

## Desirable Criteria

- An appropriate degree/qualification in Science, Environmental Engineering or Environmental Management is desirable.
- Experience in managing or operating water and/or wetland infrastructure, or managing infrastructure projects is desirable.

## Key Relationships/Interactions

- The Water Infrastructure and Operations Branch staff and managers.
- SA Water River Murray Operations staff and other service delivery partners.
- Relevant internal and external stakeholders.
- Significant contribution is made to the successful implementation of the Murray-Darling Basin Plan in South Australia

## Special Conditions

- May be required to participate in responses to state emergencies or associated duties.
- You must be an Australian citizen, permanent resident, or provide evidence that you hold a valid working visa that allows you to work in Australia without restrictions.
- A current class “C” driver’s licence and willingness and ability to safely operate a 4wd is essential.
- Inter and intrastate and remote area travel is required, including travel in light aircraft.
- May be required to undertake intra or interstate travel, occasional overnight absences, and work outside of the normal hours of work.

Core Competencies	Elements	Behavioural Indicators
<b>Shapes Strategic Thinking and changes</b>	<ul style="list-style-type: none"> <li>• Thinking and acting strategically</li> </ul>	<ul style="list-style-type: none"> <li>• Makes strategic judgments and presents options based on implications of analytical thinking.</li> <li>• Flags potential options for dealing with issues and implications.</li> </ul>
<b>Achieves Results</b>	<ul style="list-style-type: none"> <li>• Making Decisions</li> </ul>	<ul style="list-style-type: none"> <li>• Evaluates impact and consequences of taking a particular course of action, taking into account stakeholder concerns as well the impact across the Agency.</li> </ul>
<b>Drives Business Excellence</b>	<ul style="list-style-type: none"> <li>• Facilitating Quality and Continuous Improvement</li> <li>• Directing Resources</li> </ul>	<ul style="list-style-type: none"> <li>• Recognises problems as opportunities for improvement and facilitates discussion and/or development of processes to address these.</li> <li>• Reviews work progress and facilitate revision of priorities as required.</li> </ul>
<b>Forges Relationships and Engages Others</b>	<ul style="list-style-type: none"> <li>• Influencing and Negotiating</li> <li>• Establishing and Maintaining Networks</li> </ul>	<ul style="list-style-type: none"> <li>• Uses business and subject matter knowledge to influence engagement in outcomes.</li> <li>• Listens to the views of stakeholders and tailors advice or recommendations to gain greater engagement and achieve positive outcomes.</li> </ul>

		<ul style="list-style-type: none"> <li>• Builds collaborative relationships based on an understanding of stakeholder priorities/objectives.</li> </ul>
<b>Exemplifies Personal Drive and Professionalism</b>	<ul style="list-style-type: none"> <li>• Integrating Diversity in the Workplace</li> </ul>	<ul style="list-style-type: none"> <li>• Seeks to strengthen decision making by incorporating different views into service delivery and programs.</li> <li>• Behaves in a fair and equitable manner in accordance with the principles of equity and diversity towards others.</li> </ul>

## Work Health and Safety

### Contribute to workplace safety

- Accepts responsibility for own and others safety.
- Actively participates in consultation about work, health and safety issues.
- Identifies and reports hazards and identifies risk controls where appropriate.

## Corporate Responsibilities

- Demonstrate appropriate and professional workplace behaviours that are in line with the [Code of Ethics](#) and the [South Australian Public Sector Values](#).
- Maintain a commitment to Equal Employment Opportunity, Diversity, Ethical Conduct, and record keeping within legislative requirements, according to the principles of the *Public Sector Act 2009*.
- Exhibit and promote the behaviours in line with *The way we work* outlined in the [DEW Corporate Plan](#).
- Actively participate in the Department's Performance Review and Development Program.
- Demonstrate appropriate and professional workplace behaviours that align closely with the White Ribbon message.
- Champion positive behaviours and conduct during all interactions with children and young people always adhering to the Child Safe Environment Policy and Procedure & Guideline.

Date Delegate approved original classification:	17/01/2020	Original Class method:	Full/Comparison
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