

<p><b>Job Title:</b> Senior Manager, ICT <b>Class:</b> SS/SM2</p>	<p><b>Group:</b> People &amp; Performance - ICT</p>
<p><b>Reports to</b> Executive Director, People &amp; Performance</p>	<p><b>Positions Reporting to this Position</b> IT Services Team Leader; Applications Development Team Leader; Quality Assurance Team Leader.</p>
<p><b>Primary Purpose of Position</b> The Senior Manager, ICT provides strategic leadership and direction to the ICT team, ensuring technology services are aligned with organisational priorities and deliver measurable business value. The role focuses on partnering with business units to understand their needs, enabling innovation, improving operational efficiency, and ensuring ICT systems and services effectively support the SACE Board’s objectives and outcomes for internal and external stakeholders.</p>	
<p><b>Key Accountabilities</b></p> <ol style="list-style-type: none"> <li>1. Act as the primary strategic interface between ICT and business units, building strong partnerships to understand priorities, identify opportunities, and deliver technology solutions that enable business outcomes and add organisational value.</li> <li>2. Contribute as a senior leader to organisational planning, decision-making, and cross-divisional initiatives, supporting a collaborative and high-performing organisational culture.</li> <li>3. Lead, develop, and support ICT staff to build a high-performing, customer-focused team, including workforce planning, performance management, capability development, and fostering a culture of accountability, collaboration, and continuous improvement.</li> <li>4. Provide strategic leadership and expert advice on ICT direction, investment, and innovation to support organisational objectives, inform decision-making, and enable sustainable and future-ready technology capability.</li> <li>5. Providing strategic direction and oversight for the design, development, operation and support of ICT services that fulfills the needs of the business, including the full life cycle of architecture, design development and ICT services maintenance and support.</li> </ol>	<p>requirements, risks and issues to ensure the delivery of consistent high-quality services.</p> <ol style="list-style-type: none"> <li>6. Ensure ICT systems and services are resilient and supported by effective incident, problem, and change management practices to minimise disruption and support critical business operations.</li> <li>7. Maintain awareness of emerging technologies and industry trends, identifying opportunities to enhance organisational capability, efficiency, and service delivery through appropriate adoption and innovation.</li> <li>8. Work collaboratively with business leaders and key stakeholders to plan, prioritise, and deliver ICT initiatives, ensuring alignment with organisational goals and service delivery requirements.</li> <li>9. Represent the organisation in external forums, across-government initiatives, and professional networks to support collaboration, compliance, and the advancement of ICT capability.</li> <li>10. Leading the development and implementation of innovative and contemporary ICT strategies, policies, standards and procedures to ensure that ICT services delivery is in line with best practice, addresses</li> <li>11. Lead the design, delivery, and continuous improvement of secure, reliable ICT services, infrastructure, and applications aligned with business needs across their full lifecycle.</li> </ol>

<p><b>Qualifications</b></p> <ul style="list-style-type: none"> <li>• An appropriate tertiary qualification in Information Technology or equivalent qualifications or experience.</li> </ul> <p><b>Corporate Responsibilities</b></p> <ul style="list-style-type: none"> <li>• Keeping accurate and complete records of business activities in accordance with the State Records Act 1997.</li> <li>• Maintaining a commitment to equal employment opportunity, inclusion and diversity, and work health and safety.</li> </ul>	<p>SACE Board Capability Framework (“The Framework”)</p> <ul style="list-style-type: none"> <li>• The SACE Board Capability Framework spans across five (5) levels: <ul style="list-style-type: none"> <li>• Foundation - AS01-2</li> <li>• Intermediate - AS03-5</li> <li>• Advanced - AS06-7</li> <li>• Expert - AS08-SS/SSM2</li> <li>• Architect - Executive</li> </ul> </li> <li>• This role is at an Expert level within the Framework. Candidates should refer to Attachment One (1) regarding capabilities and behavioural indicators required for this level.</li> </ul>
<p><b>Special Conditions</b></p> <ul style="list-style-type: none"> <li>• Intrastate travel to regional and remote locations; international and interstate travel may be required.</li> <li>• Some out-of-hours work.</li> <li>• The incumbent works under the SACE Board of South Australia Act 1983.</li> </ul> <p>Appointment is subject to a satisfactory clearance in accordance with the SACE Board policy.</p>	
<p><b>Technical Capabilities</b></p> <p><b>Essential</b></p> <ul style="list-style-type: none"> <li>• Proven ability to deliver strategic organisational goals through the effective leadership and management of multi-discipline ICT services professionals and resources in a time critical, complex and ever-changing environment.</li> <li>• Proven ability to identify business and technical risk and develop appropriate mitigation strategies.</li> <li>• Demonstrated ability to manage budgets to meet the financial objectives of the SACE Board</li> <li>• Proven high level written and verbal communication and presentation skills to clearly and concisely communicate complex concepts.</li> <li>• Proven high level interpersonal and communication skills to advise, consult, and negotiate complex issues with staff and stakeholders at all levels.</li> <li>• Proven ability to identify strategic and operational improvements and lead change management processes.</li> <li>• Proven ability to work within broad organisational directions in a time-critical environment, to lead and manage teams, and determine and balance priorities to achieve objectives.</li> <li>• Demonstrated ability to analyse and conceptualise problems, formulate and execute appropriate solutions and negotiate successful outcomes in an innovative and resourceful manner.</li> <li>• Highly developed understanding of current and emerging ICT services and technologies, how other enterprises are deploying these, and their relevance and suitability to for use at the SACE Board.</li> <li>• Demonstrated ability to think critically and analytically to establish creative and practical ICT solutions in a diverse, complex and time critical environment.</li> </ul>	

**Desirable**

- An understanding of the present economic, industrial, legal, social and cultural environments within South Australia and their impact upon the provision of government education, training, employment and administration.
- Understanding the role of the SACE Board of South Australia as a statutory authority and its relationship with schools and school sectors.